

# SESAME PLACE PHILADELPHIA ACCESSIBILITY GUIDE

The Sesame Place Accessibility Guide provides an overview of services and facilities available for guests with disabilities at Sesame Place Philadelphia. We are committed to providing all guests with a safe and enjoyable environment.

If you have any additional questions about accessibility after reviewing this guide, please don't hesitate to contact us. You can reach us by emailing us at [SPL-AccessibilityServices@SesamePlace.com](mailto:SPL-AccessibilityServices@SesamePlace.com) or by calling us at (215) 702-3566. Alternatively, you may also visit our Welcome Center, located just inside Sesame Place's entrance on the day of your visit.

The Accessibility Guide is organized into seven (7) parts, as follows:

- Part 1 - General Park Information
- Part 2 - Disability Services Available
- Part 3 - General Ride Access Information
- Part 4 - Individual Ride Access Information
- Part 5 – Show and Parade Information
- Part 6 – Certified Autism Center
- Part 7 – Hidden Disability Sunflower

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## **PART 1: GENERAL PARK INFORMATION**

### **PARKING**

Accessible parking spaces are available in the parking lot near the park entrance, with many of those spaces accessible to vans.

### **WELCOME CENTER**

The Welcome Center is conveniently located just inside the Park Entrance. Please feel free to visit the Welcome Center on the day of your visit if you have any questions regarding the services available. You will also need to visit the Welcome Center to enroll in Sesame Place’s Ride Accessibility Program (RAP).

### **WHEELCHAIRS AND ELECTRIC CONVENIENCE VEHICLES (ECV’S)**

Guests may utilize their own wheelchairs or Electric Convenience Vehicles (ECV’s). Guests are welcome join any ticketing or turnstile line to purchase tickets and to enter the park.

Wheelchairs and ECV’s are available for rental based on availability inside the park at Rentals & Reservations: Photo Viewing, located to the right of the Welcome Center.

Reservations for Wheelchairs and ECV’s can be made online at [sesameplace.com/Philadelphia](http://sesameplace.com/Philadelphia)

### **SEGWAYS**

Two-wheeled, self-balancing electric vehicles, such as Segways, are not permitted at Sesame Place. We are pleased to offer alternative forms of transportation, including Electric Convenience Vehicles (ECV’s) and wheelchairs.

### **ROLLATOR WALKERS**

Guests are permitted to use their own rollator walkers; however, they may not be used as a substitute for a wheelchair or Electric Convenience Vehicle (ECV). Please note that guests are not allowed to

be pushed while seated in a rollator walker. Rollator Walkers are not available for rental.

## FIRST AID

The First Aid facility is located next to Oscar's Garage and is staffed by Registered Nurses or Emergency Medical Technicians. Please be aware that any Ambassador throughout the park can call for assistance on your behalf.

## FAMILY CARE CENTER

The Family Care Center, located next to Big Bird's Burger & Bites, has four private nursing areas, bottle warmers, and changing stations. The Family Care Center is also home to Lost Parents. Children who are separated from their families during their visit will be able to wait in a supervised, indoor area until a parent or supervising companion is able to meet them.

## ACCESSIBLE RESTROOMS

All restrooms in the park are wheelchair accessible and are marked with a wheelchair symbol. Additionally, Sesame Place has Family or Companion restrooms available in the following locations:

- Across from Big Bird's Rambling River
- First Aid

## GIFT SHOPS

All gift shops are wheelchair accessible. Please ask an Ambassador if you need any assistance.

Sesame Place also offers package-pickup assistance at all gift shops. This service provides guests the opportunity to shop throughout the park and pick up their purchases at the Sesame Place Store located near the exit of the park.

## RESTAURANTS

Most dining venues at Sesame Place offer counter-style service.

You may also visit [sesameplace.com/philadelphia](https://sesameplace.com/philadelphia) for more information on Sesame Place's Allergen-Friendly program prior to your visit.

## FOOD POLICY

No outside food, beverages, or coolers larger than 12x12 are allowed to be brought into Sesame Place, except for bottled water or refillable water bottles. Exceptions may be made for guests with special dietary needs, including food allergies and baby food/formula. Guest should contact [SPL-AccessibilityServices@SesamePlace.com](mailto:SPL-AccessibilityServices@SesamePlace.com) prior to their visit to request accommodations.

## THEATERS

Our theaters provide accessible seating that can accommodate guests who need additional assistance or are using mobility devices. Please see an Ambassador in the park for assistance.

## PART 2: DISABILITY SERVICES

### SERVICE ANIMALS

Service Animals are welcome at Sesame Place. Service Animals are limited to dogs and miniature horses only, that have been individually trained to do work or perform tasks for the benefit of an individual with a disability.

Service Animals must always remain on a leash or harness and under the control of their handler. If at any time your service animal's behavior is out of control, you will be asked to remove your service animal from the premises.

Service Animals must be housebroken. A Service Animal "Relief Area" is located at our picnic area in our general parking lot. In the park, there is a location between the Sesame Street Theater and the Count's Food Cart. Please follow the sign to the area or see an Ambassador for assistance.

Service Animals are discouraged from riding rides; however, at Sesame Place Service Animals are permitted on:

- Elmo's Flyin' Fish
- Flying Cookie Jars
- Mini Monster Clubhouse
- Monster Mix-Up
- Peek-A-Bug
- Sunny Day Carousel

Service Animals are not permitted in pools, rivers, or other water attractions and must remain at least 10 feet from the water's edge.

Emotional Support Animals are not permitted at Sesame Place.

### HEARING DISABILITIES

Sesame Place provides complimentary Qualified American Sign Language (ASL) interpreters upon request. To request an ASL Interpreter, please us at [SPL-AccessibilityServices@SesamePlace.com](mailto:SPL-AccessibilityServices@SesamePlace.com) or call us at (215) 702-3566. We kindly ask that you request this service at least 14 days prior to your visit. You should receive a response to your e-mail within 7 days. However, if you haven't received a response within 7 days, please don't hesitate to email or call us again.

### VISION DISABILITIES

Guests who are blind or have limited/low vision must have someone (either a companion or Ambassador) explain the ride and read the ride restrictions prior to boarding.

### FOOD ALLERGEN INFORMATION

Most dining venues at Sesame Place offer counter-style service with allergy-friendly options available throughout the park.

While none of our restaurants are allergen-free, our team will take the utmost care to ensure that your meal is free from cross-contact.

Upon arriving at your chosen food venue, please proceed directly to a cashier and request to speak with a supervisor to explain your allergen concerns in detail. The supervisor can answer your questions and take your food order, to ensure your meal is prepared without any cross-contact.

Outside food and beverages, except for bottled water or refillable water bottles, are not allowed in Sesame Place. Glass containers and plastic straws are also prohibited, except for small baby food jars. Coolers, no larger than 12"x12" are permitted. Guests with special dietary needs, such as food allergies or infants needing baby food/formula, may request accommodations by contacting [SPL-AccessibilityServices@SesamePlace.com](mailto:SPL-AccessibilityServices@SesamePlace.com) at least 3 days before their visit.

## **RIDE ACCESSIBILITY PROGRAM**

At Sesame Place, we have implemented programs to assist guests with disabilities. Our Ride Accessibility Program (RAP) aligns the individual abilities of our guests to the requirements of each ride, allowing guests to enjoy the park while keeping in mind the safety requirements of our rides and attractions. The RAP is based on the manufacturer's requirements for each ride and evaluates the physical and mental attributes required for a guest to safely ride an attraction.

It is the policy of Sesame Place that all guests can ride rides and enjoy attractions as long as they meet all requirements and such that it does not present a likely hazard to the guests or others.

Guests should visit the Welcome Center, located just inside the park's entrance, to enroll in the RAP. Guests will receive a list of the rides and attractions they can ride.

Following enrollment in the RAP guests will be granted Special Access to our attractions. Special Access is designed to allow our guests to enjoy select rides and attractions without waiting in line if the guest is not able to do so because of his or her disability. It is available only for the listed rides and water attractions and excludes shows, special events, parades, meet and greet priority access, gift shop check-out, or restaurant lines.

The following procedures will assist you in utilizing our Ride Accessibility Program throughout the park:

- Once enrolled in the RAP, review your RAP sheet, and proceed to the Abby's Magic Queue entrance of a listed ride and inform the ride operator your wish to ride. Guests will need to show their wristband and present their Special Access Pass to the ride operator.
- Guests utilizing our Special Access Pass will be given priority boarding on up to six dry rides and up to three water attractions (Elmo's Surf 'n' Slide, Rosita's Seaside Slides, and Big Bird's Rambling River).
- Guests may choose if they want to utilize the Special Access Pass to ride six different rides or if they would prefer to ride the same ride multiple times for a total of six rides.
- Guests using Special Access for Vapor Trail, Oscar's Wacky Taxi, or Big Bird's Rambling River should proceed to the ride exit.
- The guest enrolled in the RAP must ride for their party to board through the special access entrance. A maximum of 3 additional guests may accompany the guest needing special access. Additional guests must use the ride entrance.

## **PART 3: GENERAL RIDE ACCESS INFORMATION**

### **GENERAL RIDE RESTRICTIONS**

Rides create forces and speeds that may not be acceptable or tolerable to some guests and may cause injury to some riders with known or unknown pre-existing conditions.

Many theme park rides incorporate safety systems designed by manufacturers to accommodate individuals of average physical stature and body proportion. These systems may impose restrictions on certain riders' ability to safely experience the ride. As a rule, only ride if you are in good health. Do not ride if you know or suspect you may be pregnant, have abnormal blood pressure, heart, neck, or back problems, are prone to motion sickness, have recently undergone surgery, or have any other condition that could be affected by the ride's features.

For all rides, guests must be able to:

- Maintain the proper riding position throughout the ride, by bracing themselves upright, keeping their head upright, and their back against the seatback.
- Properly use the ride device or restraint, keeping their hands, arms, legs, and feet down and inside the ride device at all times.
- Hold on tight to the assist bar or handles at all times.
- Demonstrate willingness and ability to comply with and understand verbal and written rider requirements and safety procedures.

### **HEIGHT REQUIREMENTS**

Height requirements are posted at each ride. All guests, including those using wheelchairs, must meet the height requirement to ride.

### **RIDERS OF LARGER SIZE**

For rides, all seatbelts, lap bars, and shoulder harnesses must be properly fastened and positioned closed to the body. Due to rider restraint system requirements, riders of larger size may not be accommodated on:

- Oscar's Wacky Taxi
- Vapor Trail

For your convenience, test seats are located at the following rides:

- Oscar's Wacky Taxi

We recommend using these test seats before entering the queue line.

For water attractions, guests with certain body dimensions may not be accommodated on some of our attractions. Maximum weight limits are posted at select rides.

### **CASTS, BRACES, AND WALKING BOOTS**

Guests wearing casts, braces or walking boots may be restricted from riding certain rides and should refer to Part 4, Individual Ride Information, of this Accessibility Guide for more information.



## **PROSTHETIC DEVICES AND AMPUTATIONS**

Guests with any type of prosthesis may be restricted from riding certain rides. If permitted, riders must ensure that the prosthesis is properly secured before riding and should refer to Part 4, Individual Ride Information, of this Accessibility Guide for more information.

## **RIDE TRANSFERS**

Ambassadors can offer assistance steadying a guest transferring to or from a wheelchair. Ambassadors may not lift or assist in lifting anyone using a wheelchair. All guests must be able to board a ride themselves or with the help from a member of their party.

## **RIDE ESCORTS**

Ride escorts may be required due to temporary interruptions in operation. If a ride escort is necessary, guests may need to navigate stairs from the highest point of the ride, descend steeply inclined catwalks or steps, or traverse stairs or slides up or down a slide without water flow but still potentially wet.

To expedite ride escort process, guests requiring assistance during the ride escort may be escorted last. Only one mobility-impaired guest may ride the attraction at one time unless they are in the same family. Please inquire about specific procedures prior to boarding a particular attraction.

## **BEFORE EXPERIENCING A RIDE:**

- Note all safety warnings, both verbal and written, for each ride.
- Wait for all rides to come to a complete stop before attempting to board.
- Use caution when boarding, watching your head and step.
- Obey all instructions given by operators and lifeguards.
- Face forward and remain seated in the proper riding position.
- Hold on tight until the ride comes to a complete stop.
- Keep arms, hands, legs, and feet inside the ride at all times.
- Finish all food and beverages before riding.
- For water attractions, proper swimwear is required; clothing with zippers, buckles, denim, and rivets are prohibited. Water shoes and swim shirts may be worn on certain attractions. Cotton, sport shorts, and wetsuits are not permitted on body slides.

## **OXYGEN TANKS**

Due to the dynamics and specific characteristics of the rides, attractions, and pools, oxygen tanks are not permitted on any attraction.

Oxygen Concentrators may be permitted on some rides if they can be secured and meet the loose article requirements for a specific ride.

Oxygen tanks are permitted inside the park and may be brought into merchandise shops, restaurants, and other enclosed facilities.

## RIDE DEFINITIONS

**Supervising Companion:** Someone who meets all physical and mental requirements to ride the ride, is 14 years of age or older and demonstrates maturity equivalent to that of someone aged 14 or older.

**Accompanied By:** When a guest requires accompaniment, the accompanying individual must meet all ride requirements and assist the guest accordingly. This assistance includes aiding the guest in boarding and exiting, as well as assisting the guest down stairs, catwalks, or ladders if a ride escort is necessary. Depending on the ride, the accompanying individual may also need to help the guest maintain postural control while riding.

**Hand-held Infant:** A hand-held infant is a child who is unable to walk to the ride unit independently or maintain independent seated postural control.

**Functioning Extremity:** A functioning extremity is a limb over which a person has control. A prosthetic device is considered a functioning extremity.

## RIDERSHIP CRITERIA

As described in Part 2 of this Accessibility Guide, Sesame Place's Ride Accessibility Program (RAP) aligns the individual abilities of our guests to the requirements of each ride, allowing guests to enjoy the park while keeping in mind the safety requirements of our rides and attractions. The RAP is based on the manufacturer's requirements for each ride and evaluates the physical and mental attributes required for a guest to safely ride an attraction. Some of those may include the following:

**Ability to maintain the proper riding position throughout the ride.** The guest must have the body and spinal control to maintain the proper riding position throughout the ride without the aid of other people or devices and be able to maintain the proper riding position even during bumping or other characteristic movements of the ride.

**Weight distribution to allow the ride device to function as designed.** The weight distribution of the guest's body must not interfere with the ride handles or any of the safety devices as they were designed.

**Control of upper torso – including head and neck.** The guest must have sufficient muscle control to support their head, neck, and upper torso in the proper position during the ride or attractions designed dynamic motions.

**Ability to hold on with one functioning hand.** A functioning hand is an upper extremity or prosthesis with fingers that has the ability to grasp the assist bar and ride device handles while exhibiting good grip control and is strong enough to maintain the proper riding position throughout the duration of the ride.

**Ability to hold on with two functioning hands.** Ability to hold on with two functioning hands as described above.

**Ability to hold on with one functioning arm.** A functioning arm is an upper extremity or prosthesis that has the ability to arm-grip the assist bar or ride device handles by wrapping the arm around the assist bar and ride device handles and is strong enough to allow the guest to maintain the proper riding position throughout the duration of the ride.

**Ability to hold on with two functioning arms.** Ability to hold on with two functioning arms as described above.

**Ability to brace self with one functioning leg.** Guest must have one functioning leg, natural or prosthetic, for bracing their body during the course of the ride or attraction.

**Ability to brace self with two functioning legs.** Guest must have two functioning legs, natural or prosthetic, to be used for bracing their body during the course of the ride or attraction and maintaining balance when entering and exiting a ride or attraction.

**Minimum of two functioning extremities.** Guest must have a minimum of two functioning extremities, natural or prosthetic (two arms, two legs, or one arm and one leg), to brace themselves during the ride and assist in entering and exiting the ride or attraction.

**Minimum of three functioning extremities.** Guest must have a minimum of three functioning extremities, natural or prosthetic (two legs and an arm or two arms and a leg) to allow the guest to brace in a tripod manner during the ride.

**Ability to hold on or brace:** Ability to use one's arms to maintain a grasp on an assist bar and ride device handles and support one's body during normal and emergency procedures on a ride and to use one's legs to brace to maintain a seated position during the forces of the ride.

**Ability to enter and exit the ride without endangering self or others.** Guest must be able to enter and exit the ride without jeopardizing themselves or others and to assist with their own evacuation, if necessary. This may include entering through an exit or having someone aid him or her in boarding. If a guest has to be lifted in and out of a ride unit, they must be accompanied by a supervising companion who is accustomed to doing this. For the safety of ride or attraction operators and the guest, our operators are instructed not to perform this function, other than in children's ride areas.

**Appropriate Observed Conduct.** Guest must demonstrate appropriate observed conduct by indicating a willingness and ability to understand, participate in, and follow all rider requirements. Appropriate observed conduct may include but not be limited to, maintaining the proper riding position, attention to and compliance with safety instructions, proper use of restraints and safety equipment and a willingness to participate in the attraction.

In addition to the basic physical and mental requirements defined above, each ride is evaluated relative to temporary conditions which may prevent a guest from safely riding a specific ride. Some of the specific conditions evaluated include:

- Cervical collar or neck brace
- Broken collar bone
- Full arm cast
- Braced arm cast
- Lower arm cast
- Full leg cast
- Lower leg cast

## PART 4: INDIVIDUAL RIDE ACCESS INFORMATION

*listed in alphabetical order.*

The following descriptions are designed to provide information on the type of actions caused by various rides along with their unique restrictions. If you enrolled in the Ride Accessibility Program, follow the directions listed under each ride below.

### 123 PLAYGROUND

The 123 Playground will have you counting all of the delightful ways to climb, hop, and play at this imaginative and colorful play area, located just across from the iconic Sesame Street Neighborhood.

**Ride Access:** Guests using a wheelchair may enter through the front of the attraction.

**Height Requirements:** The playground area is designed for all ages. Slides are designed for children above the age of 2 years old and younger than 12 years old. Children must be accompanied by a supervising companion (14 years of age or older).

**Ride Restrictions:** None.

**Physical Restrictions:** None

**Service Animals:** Not permitted.

### ABBY'S FAIRY FALLS

Get your wings wet on Abby's Fairy Falls! These colorful, side-by-side body slides take you on a 75-foot trip straight into a splashy ending. Abby's Fairy Falls are one of the most magical water adventures at Sesame Place.

**Ride Access:** Abby's Fairy Falls must be accessed by stairwell. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Riders must be 42" or taller to ride. No hand-held infants.

**Ride Restrictions:** Single riders only, must sit or lie down feet first, no loose articles, proper swimwear is required, shoes are not permitted on the slide. For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal riding position shall not ride.

**Physical Restrictions:** Guests must be able to sit upright and maintain proper riding position throughout the ride, have control of the upper torso including the neck and head, have the ability to brace self with one functioning leg, have the ability to enter/exit the ride without endangering self or others, and have sufficient awareness to understand the consequences of actions that may lead to injury to self or others. Guests with broken collar bones/dislocated shoulders, full or braced arm

casts, leg casts, braces between the legs, or neck/back braces must not ride.

Weak swimmers and/or non-swimmers are recommended to wear a life vest. Only U.S. Coast Guard approved Type II or Type III life vests are permitted in Sesame Place.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## **BERT & ERNIE'S SPLASHY SHORES**

Splish, Splash, Spray, & Play! Grab your best buddies and come splish, splash, spray and play in this water play adventure. This water play area features a water curtain, tipping buckets, spraying jets, a water bobble, and a spraying water tower.

**Ride Access:** Guests using a wheelchair may enter through the front of the attraction.

**Height Requirement:** Only children 7 years and younger and supervising companions may enter Bert & Ernie's Splashy Shores.

**Ride Restrictions:** None.

**Physical Restrictions:** None.

**Service Animals:** Not permitted.

## **BIG BIRD'S RAMBLING RIVER**

Cool off & chill out. Grab a tube and enjoy this relaxing, fun-filled water adventure through bubbling, swirling waters, spraying geysers, and splashy waterfalls. Big Bird's Rambling River is the perfect place for the whole family to unwind and enjoy the view!

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter through the exit of the river exit. This area is located in front of the Good Ship Sesame. A chair lift is provided for access into the pool. Guests are required to transfer from a wheelchair to the chair lift. Please see an ambassador at the river exit for assistance.

**Height Requirements:** Riders under 42" must be accompanied by a supervising companion.

**Ride Restrictions:** Proper swimwear is required. For your safety, you should ride only if you are in good health. Guests who have neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride. Life vests, aqua shoes and/or aqua socks are not permitted.

**Physical Restrictions:** Guests must be able to sit upright and maintain the proper riding position throughout the ride and have control of the upper torso including the neck and head. Guests must also be able to or have a companion to assist with the following: enter/exit the ride without

endangering self or others and have sufficient awareness to understand the consequences of actions that may lead to injury to self or others. Guests with broken collar bones/ dislocated shoulders, braced arm casts, leg casts, or neck/back braces must not ride.

Weak swimmers and/or non-swimmers are recommended to wear a life vest. Only U.S. Coast Guard approved Type II or Type III life vests are permitted in Sesame Place.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## **BIG BIRD'S TOUR BUS**

BEEP, BEEP! Buckle up and get ready to take a ride on Big Bird's Tour Bus! The whole family will enjoy a ride on this oversized, red double-decker bus with Big Bird and his furry friends. Take a trip around (and around again!) a Sesame Street-inspired cityscape background which is sure to bring smiles to everyone on board!

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests must be 36" tall or accompanied by a supervising companion (at least 14 years old) to ride. Hand-held infants are not permitted to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must be able to maintain independent control of their posture and control of their upper torso including neck and head. Guests must be able to grip with one functioning hand and brace with one functioning leg to ride. Guests with a double leg amputation cannot ride unless a well-secured prosthetic device is in place. Guests with a double hand amputation cannot ride. Guests with any type of prosthetic device must ensure it is secured and will remain in place during the ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## **BLAST OFF**

3-2-1 Blast off to Planet Elmo! Board a UFO (Unidentified Furry Object) and ride through the stars to Planet Elmo! Launch into laughter as you bounce up to outer space and then back down to Earth.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line

through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests must be 42" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic is in place. Those wearing full arm casts, full leg casts, or neck braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## **CAPTAIN COOKIE'S HIGH C'S ADVENTURE**

Set sail on a high seas adventure with Captain Cookie and enjoy the rolling waves of the ocean with the wind in your fur!

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests must be 48" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic is in place. Those wearing full arm casts or neck braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## COUNT'S CRUISERS

Laugh out loud as six Count mobiles spin, bump, and bounce you around.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through the exit. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests must be 42" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests wearing full arm casts or neck braces must not ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic device is in place.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## ELMO'S CLOUD CHASER

Join Elmo on this family swing ride for a spin up into the sky, where you and your imagination can soar! It's a high-flying adventure the whole family will enjoy.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests must be 36" tall to ride. Seatbelts are recommended for all children and are required for riders between 36" to 42". Riders between 36" and 42" must ride with a supervising companion (at least 14 years old). To ride alone, riders must be 42" tall. No hand-held infants.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.



**Physical Restrictions:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand to ride. Guests with any type of prosthetic device should ensure it is properly secured and will remain in place despite the forces of the ride. Those wearing full leg casts may not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## **ELMO'S SILLY SPLASHY SLIDES**

Elmo's Silly Splashy Slides feature two colorful, intertwining body flumes that twist and turn their way down to a splash pool.

**Ride Access:** Elmo's Silly Splashy Slides must be accessed by stairwell. Guests who are unable to wait in line should notify an ambassador at Abby's Fairy Falls and a member of our leadership team will escort you to the top of Elmo's Silly Splashy Slides.

**Height Requirements:** Riders must be 42" or taller to ride. No hand-held infants.

**Ride Restrictions:** Single riders only, must sit or lie down feet first, no loose articles, proper swimwear is required, shoes are not permitted on the slide. For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal riding position shall not ride.

**Physical Restrictions:** Guests must be able to sit upright and maintain proper riding position throughout the ride, have control of the upper torso including the neck and head, have the ability to brace self with one functioning leg, have the ability to enter/exit the ride without endangering self or others and have sufficient awareness to understand the consequences that may lead to injury to self or others. Guests with broken collar bones/dislocated shoulders, full or braced arm casts, leg casts, braces between the legs, or neck/back braces must not ride.

Weak swimmers and/or non-swimmers are recommended to wear a life vest. Only U.S. Coast Guard approved Type II or Type III life vests are permitted in Sesame Place. No hand-held infants.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not Permitted

## **ELMO'S SURF 'N' SLIDE**

Catch a wave and climb aboard this six-person raft for a monstrously good time! This six-story family raft ride sends you on a swirling, swishing, splashing adventure as you surf down accelerator slides towards the final splashdown! It's rad water fun for the whole family!

**Ride Access:** Elmo's Surf 'n' Slide must be accessed by stairwell. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the

ride operator.

**Height Requirements:** Riders under 36" must ride with a supervising companion. No hand-held infants.

Weak swimmers, non-swimmers, and those under 42 inches are recommended to wear a life vest. Only U.S. Coast Guard approved Type II or Type III life vests are permitted in Sesame Place.

**Weight Restrictions:** 700lbs combined weight in raft.

**Ride Restrictions:** 3 - 6 riders per tube with a maximum of 4 adults, all riders must ride in a tube, no loose articles, proper swimwear is required. For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal riding position shall not ride.

**Physical Restrictions:** Guests must be able to sit upright and maintain proper riding position throughout the ride, have control of the upper torso including neck and head, and have the ability to hold on with one functioning hand. Guests must also be able to or have a companion to assist with the following: enter/exit the ride without endangering self or others and have sufficient awareness to understand the consequences of actions that may lead to injury to self or others. Guests with broken collar bones/dislocated shoulders, full or braced arm casts, forearm casts that prevent gripping with at least one hand, leg casts, braces between the legs, or neck/back braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## FLYIN' FISH

Hop in one of the Elmo-themed fish as they swim up, down, and all around on a trip through an imaginary ocean.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests must be at least 48" tall or accompanied by a supervising companion. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests with a double leg amputation above

the knee must not ride unless a well-secured prosthetic device is in place. Those wearing full arm casts or neck braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Permitted.

## FLYING COOKIE JARS

Choose your favorite cookie jar and get ready to go soaring on Flying Cookie Jars! Parents and kids get a monster's eye view of the whole park as they fly, soar, and spin atop this lively family ride.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the ride through the Abby's Magic Queue entrance after receiving permission from the ride operator. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirement:** Guests under 42" tall must be accompanied by a supervising companion (at least 14 years old) to ride. Hand-held infants are not permitted to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Requirements:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand to ride. Guests with any type of prosthetic device should ensure it is properly secured and will remain in place despite the forces of the ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Permitted.

## HONKER DINGER DERBY

Get ready to enjoy the crazy twists and turns with the Honkers and Dingers as you go up and down in colorful derby cars.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirement:** Guests must be at least 42" tall to ride. Guests between 42" and 48" must ride with a supervising companion. Handheld infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic device is in place. Those wearing full arm casts or neck braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## LITTLE BIRD'S BAY

Have a "swell" time in Little Bird's Bay and enjoy the rolling waves in this 10,000 square foot family wave pool. With plenty of seating and surrounding shade, it's a great place to chill out, cool off, and splash around. With a maximum water depth of 18 inches, Little Bird's Bay is perfect for smaller children.

**Ride Access:** Guests using a wheelchair may enter the main pool through the entrance at the far left of the pool. Both side pools may be accessed separately from the pools' perimeter access points.

**Height Requirements:** None.

**Ride Restrictions:** None.

**Physical Restrictions:** Weak swimmers, non-swimmers, and those under 42 inches are recommended to wear a life vest. Only U.S. Coast Guard approved Type II or Type III life vests are permitted in Sesame Place.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## MINI MONSTER CLUBHOUSE

While bigger kids play in the Monster Clubhouse, mini monsters can jump, climb, crawl, and play their way through this colorful toddler play area. The Mini Monster Clubhouse is a soft play area designed for kids 5 and under.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may access through the entrance located by Oscar's Rotten Rusty Rockets.

**Height Requirements:** Recommended for children, ages 5 and under.

**Ride Restrictions:** None.

**Physical Restrictions:** None.

**Service Animals:** Permitted.

## **MONSTER CLUBHOUSE**

Everyone is welcome at the Monster Clubhouse - no secret password required! Discover new levels of fun, climbing, and exploring on this 3-story colorful net climb. Kids and parents alike will have a monster of a good time playing together on this fun filled structure.

**Ride Access:** There are multiple entrance/exit locations. The second story is accessible by wheelchair. Guests using a wheelchair or other assistive mobility device must transfer out of the wheelchair or device in order to enter the net climb area.

**Height Requirements:** Recommended for all ages.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must be able to climb stairs and nets. The ability to climb nets will require guests to walk on uneven surfaces that are subject to swaying and other random movements. Guests who are unable to sit or stand upright independently must be accompanied by a companion. Guests with a cervical collar, neck brace, broken collarbone, braced arm cast, full arm cast, and full leg cast or brace between legs will not be permitted to participate. All other casts must fit in the attraction.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## **MONSTER MIX UP**

Get up, get down, and go around and around with everyone's favorite furry monsters! Move, groove, and spin across the dance floor on this family favorite teacup ride.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the Abby's Magic Queue Entrance. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests under 42" tall must be accompanied by a supervising companion (14 years of age or older) to ride. Hand-held infants are not permitted to ride.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand to ride. Guests with any type of prosthetic device should ensure it is properly secured and will remain in place despite the forces of the ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Permitted.

## OSCAR'S ROTTEN RUSTY ROCKETS

Join Oscar the Grouch and his best worm pal Slimey as they blast off on their rotten and rusty space mission! Even the grouchiest of grouches will giggle and glide through the straight- aways and around the curves in each trash can rocket ship.

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests must be at least 42" tall or accompanied by a supervising companion (14 years of age or older). Handheld infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Each rider must be able to remain seated properly and maintain the proper riding position at all times. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic device is in place. Those wearing full arm casts or neck braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## OSCAR'S WACKY TAXI

Oscar's Wacky Taxi™ is a one of a kind wooden-steel hybrid roller coaster with a bright yellow, taxicab inspired train with everyone's favorite grouch at the helm. Thrill seekers of all sizes will enjoy

the exhilarating first drop and plenty of airtime!

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Riders must be a minimum of 40" tall to ride. Riders under 46" must ride in the same car with a supervising companion (14 years of age or older).

**Ride Restrictions:** Riders of this attraction will be exposed to forces, speeds and other intense features that may cause distress or injury to persons with pre-existing health conditions. Please consider these features in determining suitability for all riders. Only guests in good health should ride this attraction. Do not ride if you are pregnant, have high blood pressure, motion sickness, heart, neck or back problems, fear of heights, sensitivity to strobe effects, have had recent surgery, or have any other medical condition that might be aggravated by the features of this ride.

**Physical Restrictions:** Guests must be able to grip with one functioning arm and brace with one functioning leg or grip with two functioning arms to ride. Guests with double leg amputation above the knee must not ride unless a well secured prosthetic device is in place. Guests with any type of prosthetic device should ensure it is properly secure and will remain in place despite the forces of the ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## PEEK-A-BUG

Step into the garden for playtime with Elmo, and spin and slide from side to side on the back of a beaming bug. This ride is perfect for every-buggie!

**Ride Access:** Step into the garden for playtime with Elmo, and spin and slide from side to side on the back of a beaming bug. This ride is perfect for every-buggie!

**Height Requirements:** Guests must be 42" tall or accompanied by a supervising companion (14 years of age or older). Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic device is in place. Those wearing full arm casts or neck braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Permitted.

## **ROSITA'S SEASIDE SLIDES**

Enjoy a splish-splashing ride down these slides in a single or a double-seater tube that will have you smiling all the way to the end. Rosita's Seaside Slides is fun for the whole family, and especially for younger children who can enjoy these slides with a supervising companion.

**Ride Access:** Rosita's Seaside Slides must be accessed by stairwell. A tube is required for this attraction and must be carried to the top of the slide. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Riders under 36" must ride with a supervising companion. Two adults may not ride together. No hand-held infants.

**Weight Restrictions:** 300lbs per single tube; 600lbs per double tube

**Ride Restrictions:** Single or double riders only, all riders must ride in a tube, no loose articles, proper swimwear is required, shoes are not permitted on the slide. For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal riding position shall not ride.

**Physical Restrictions:** Guests must be able to sit upright and maintain proper riding position throughout the ride, have control of the upper torso including the neck and head, have the ability to hold on with one functioning hand, have the ability to brace self with one functioning leg and have the ability to enter/exit the ride without endangering self or others. Guests must also be able to or have a companion to assist with the following: have sufficient awareness to understand the consequences of actions that may lead to injury to self or others. Guests with broken collar bones/ dislocated shoulders, full or braced arm casts, forearm casts that prevent gripping with at least one hand, leg casts, braces between the legs, or neck/back braces must not ride.

Weak swimmers, non-swimmers, and those under 42 inches are recommended to wear a life vest. Only U.S. Coast Guard approved Type II or Type III life vests are permitted in Sesame Place.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## **SNUFFY'S SLIDES**

Kids can swoosh down one of these fun yellow tube slides named after Big Bird's best pal Snuffy.

**Ride Access:** Snuffy's Slides must be access by stairwell. Guests that need assistance in accessing this ride should go to the Welcome Center located at the entrance to Sesame Place. An operations ambassador will discuss options for accessing these rides.



**Height Requirements:** This attraction is designed for guests 12 and under only.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must be able to sit upright and maintain the proper riding position throughout the ride and have control of the upper torso including the neck and head. Guests with broken collar bones/dislocated shoulders, braced arm casts, leg casts, or neck/back braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## **SUNNY DAY CAROUSEL**

The Sunny Day Carousel is a cute, colorful, classic ride that's perfect for everyone who likes a good go-round.

**Ride Access:** The Sunny Day Carousel is a cute, colorful, classic ride that's perfect for everyone who likes a good go-round.

**Height Requirements:** Guests must be 42" tall or accompanied by a supervising companion (14 years of age or older). Hand-held infants are only permitted to ride on the benches.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must be able to grip with one functioning hand and have the ability to straddle to ride a horse.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Permitted.

## **THE COUNT'S FLY BY**

Fly high in these playful, Count-inspired planes that are a soaring good time for everyone!

**Ride Access:** Guests using a wheelchair or other assistive mobility device may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator.

**Height Requirements:** Guests must be 42” tall or accompanied by a supervising companion (14 years of age or older). Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must have one functioning hand and one functioning leg to ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic is in place. Those wearing full arm casts or neck braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## THE COUNT’S SPLASH CASTLE

The Count’s Splash Castle is a multi-level interactive, water-play attraction with over 90 play elements. That’s a lot to count. This exciting water attraction includes multiple water slides, valves, levers, water curtains, bridges, hydro blasters, bubbler jets, bongos, hose jets, water wheels and a 1,000-gallon 8-foot-tall tipping bucket! Let’s just say there are countless ways to get everybody soaked.

**Ride Access:** Guest using a wheelchair may access The Count’s Splash Castle through the right side of the front entrance of the attraction.

**Slides:** The Count’s Splash Castle slides must be accessed by stairwell.

**Height Requirements:** Children under 5 years of age must be accompanied by a supervising companion (14 years of age or older). Hand-held infants are not permitted on slides.

**Ride Restrictions:** Proper swimwear is required. Slides: Single riders only, must sit or lie down feet first, no loose articles, proper swimwear is required, shoes are not permitted on the slides.

For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal riding position shall not ride.

**Physical Restrictions:** Guests must be able to or have a companion to assist with the following: sit upright and maintain proper riding position throughout the ride, have control of the upper torso including neck and head, enter/exit the ride without endangering self or others, and have sufficient awareness to understand the consequences of actions that may lead to injury of self or others.

**Slides:** Guests must be able to sit upright and maintain proper riding position throughout the ride, have control of the upper torso including the neck and head, have the ability to brace self with one functioning leg, and have a minimum of two functioning extremities. Guests must be able to or have a

companion to assist with the following: enter/exit the ride without endangering self or others and have sufficient awareness to understand the consequences of actions that may lead to injury to self or others. Guests with broken collar bones/dislocated shoulders, full or braced arm casts, leg casts, braces between the legs, or neck/back braces must not ride.

Weak swimmers, non-swimmers, and those under 42 inches are recommended to wear a life vest. Only U.S. Coast Guard approved Type II or Type III life vests are permitted in Sesame Place.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## VAPOR TRAIL

The perfect first coaster experience for your child! This family-friendly, action-packed steel roller coaster takes riders on a one-of-a-kind twisting, turning mission to the outer limits of the solar system with their friend, Super Grover.

**Ride Access:** Guests using a wheelchair or other assistive device may access the ride platform via the ride exit. For guests unable to wait in line, access through the Abby's Magic Queue entrance is permitted after receiving permission from the ride operator. Wheelchairs may be used on the ride platform itself. Please inform ride operator, so the exit ramp may be accessed, and proper accommodations can be met.

**Height Requirements:** Riders must be 3 years of age or older. Children under 7 years of age must be accompanied by a supervising companion. Additional height restrictions are posted at the attraction. Hand-held infants are not permitted.

**Ride Restrictions:** For your safety, you should ride only if you are in good health. Guests who know or suspect that they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery, or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal seating or use of the safety restraints as provided, shall not ride.

**Physical Restrictions:** Guests must be able to sit upright and maintain proper riding position throughout the ride. Guests must be able to grip with one functioning hand and brace with one functioning leg and have a minimum of three functioning limbs to ride. Guests with any type of prosthesis must ensure it is properly secured and will remain in place during the ride. Those wearing full arm casts, full leg casts or neck braces must not ride.

Please review all restrictions listed on the sign at the attraction entrance prior to riding.

**Service Animals:** Not permitted.

## PART 5: SHOW AND PARADE ACCESS INFORMATION

All theaters are accessible and seating for guests with using wheelchairs is available. Companion seating is available next to or in front of the guest using a wheelchair. Ambassador's, located at the entrance to the theater and can provide any necessary assistance. For your convenience, guests that are using a stroller as a wheelchair, you may visit the Welcome Center to obtain a tag to clearly mark your stroller. This will assist our team in identifying the use of your stroller to be allowed into theaters.

### ABBY'S PARADISE THEATER

**Description:** Seasonal shows

**Access:** Guests using wheelchairs should use the entrance on the left-hand side of the theater. Theater hosts are located throughout the theater to assist. We ask that guests using wheelchairs arrive to the theater 25 minutes prior to show time.

### EASTER BUNNY PICTURE PATCH

**Description:** Seasonal Meet and take photos with the Easter Bunny! Step into the Easter Bunny's Picture Patch for an immersive Easter experience like no other. Once you pass through the Easter Bunny's Art Studio, you'll enter a delightful Carrot Patch where you'll be greeted by Peter Cottontail himself!

**Access:** Guests using wheelchairs may enter through the main entrance of Easter Bunny Picture Patch.

### ELMO'S STUDIO THEATER

**Description:** Seasonal shows

**Access:** Access to the upper level can be gained by use of the ramp located behind Flying Cookie Jars. Theater hosts are located throughout the theater to assist. We ask that guests using wheelchairs arrive to the theater 25 minutes prior to show time.

### FURRY FRIENDS DANCE PARTY

**Description:** Dance, sing, and groove along with your Sesame Street friends at this interactive dance party!

**Access:** Reserved seating is not provided as this is an open area. For best visibility, please plan to arrive 10-15 minutes prior to the scheduled start time.

## OUR STREET IS SESAME STREET

**Description:** Gather on the Sesame Street Neighborhood for an exciting show featuring the Muppets from Sesame Street! Join Elmo, Abby Cadabby, and Big Bird as they welcome their new friend, Carmen, to Sesame Street. Full of music, audience participation, and heartwarming moments, this show demonstrates the power of kindness and the friendship that can be found in meeting new neighbors.

**Access:** Reserved seating is not provided as this is an open area. For best visibility, please plan to arrive 10-15 minutes prior to the scheduled start time.

## SANTA'S FURRY WORKSHOP

**Description:** Seasonal: Step into Santa's Furry Workshop for a magical Christmas experience. Meet and take a photo with Santa Claus and tell him your Christmas wishes!

**Access:** Guests using wheelchairs may enter through the main entrance of Easter Bunny Picture Patch.

## SESAME STREET PARTY PARADE

**Description:** Located along the Sesame Street Neighborhood, move & groove with everyone's favorite furry friends when our parade marches down Sesame Street. Learn about letters, numbers, & friendship in 3 street-stopping performances that include 11 larger-than-life floats and a night parade that lights up the sky.

**Access:** Guests using wheelchairs can view the parade in a reserved area located adjacent to the Men's restroom located by Big Bird's Rambling River. Please arrive at least 20 minutes early. Parade floats contain pen strobes that will be active during the parade.

## SESAME STREET THEATER

**Description:** Seasonal shows

**Access:** Guests using a wheelchair should enter through VIP entrance located by Trader Bert's Treasures. Theater hosts are located throughout the theater to assist. We ask that guests using wheelchairs arrive to the theater 25 minutes prior to show time.

## **PART 6: CERTIFIED AUTISM CENTER**

### **CERTIFIED AUTISM CENTER**

Sesame Place Philadelphia has partnered with The International Board of Credentialing and Continuing Education Standards (IBCCES), a global leader in online training and certification programs, to become the first theme park in the world to be designated as a Certified Autism Center (CAC). It is our goal to provide every family with an enjoyable and memorable visit to Sesame Place Philadelphia, and we are proud to offer specialized services to guests with autism and other special needs.

### **CERTIFIED STAFF**

Sesame Place Philadelphia Ambassadors receive specialized training to ensure they have the requisite knowledge, skills, temperament, and expertise to cater to all children, including those with special needs. Training focuses include sensory awareness, motor skills, autism overview, program development, social skills, communication, environment, and emotional awareness.

### **IBCCES SENSORY GUIDE**

The IBCCES Sensory Guide provides insight on how a child with sensory processing issues may be affected by each sense for rides and attractions at Sesame Place Philadelphia.

You can find the Sesame Place Philadelphia's Sensory Guide at [SesamePlace.com](http://SesamePlace.com)

### **RIDE ACCESSIBILITY PROGRAM (RAP)**

Sesame Place Philadelphia's Ride Accessibility Program (RAP) was designed to allow guests to fully participate and enjoy our parks while keeping in mind the safety requirements of our rides and attractions. Refer to Part 3, General Ride Information and Part 4, Individual Ride Information, of this Accessibility Guide for more information.

### **LOW SENSORY AREAS**

Guests in need of a quieter location in the park are encouraged to visit the area behind the Sesame Street Neighborhood. While this location is not a designated quiet area, it is often a less populated area of the park.

### **LOW SENSORY PARADE VIEWING**

Guests who want to enjoy the parade with a reduced volume level are encouraged to sit closest to where our parade begins and/or several rows back from the parade viewing line.

### **LOW SENSORY ROOM**

Sesame Place Philadelphia's Guests in need of some quiet time and relief from sensory stimulation can utilize our Low Sensory Room near Big Bird's Rambling River. This room has adjustable lighting and a comfortable seating area for guests to take a break. The Low Sensory Room is locked to ensure privacy for our guests. Guests who would like to use the Low Sensory Room can visit the Welcome Center to receive the code needed to enter.

### **NOISE CANCELLING HEADPHONES**

Sesame Place Philadelphia is proud to offer noise-cancelling headphones provided by KidCo. Guests with hearing sensitivity may pick up noise-cancelling headphones at The Family Care Center or The

Welcome Center. Noise- cancelling headphones are available on a first come, first served basis. Please return at the end of your visit.

## DINING OPTIONS

Guests looking for a quieter dining environment are encouraged to visit meal facilities during non-peak hours or ahead of mealtime. For additional assistance or questions about visiting a restaurant during your visit, please contact [AccessibleDiningSPL@sesameplace.com](mailto:AccessibleDiningSPL@sesameplace.com).

For guests who want to book a character dine but would prefer to have limited character interaction or seating furthest away from character performances, please contact [AccessibleDiningSPL@sesameplace.com](mailto:AccessibleDiningSPL@sesameplace.com).

## FOOD POLICY

No outside food, beverages, or coolers are allowed to be brought into Sesame Place Philadelphia, except you may bring a bottle of water or a refillable water bottle. Exceptions may be made for Guests with special dietary needs, including food allergies and baby food/formula. Guest should contact [AllergenfriendlySPL@sesameplace.com](mailto:AllergenfriendlySPL@sesameplace.com) 3 days prior to their visit to make accommodations. Guest must adhere to the 12x12 cooler size, larger coolers will not be permitted.

## MEET JULIA

Julia is a sweet and curious 4-year-old with autism. Guests can say "hello" to Julia and take photos at Photos with Elmo & friends (times and location subject to change).

# PART 7: HIDDEN DISABILITIES SUNFLOWER

## HIDDEN DISABILITIES SUNFLOWER – COMING IN 2025!

Sesame Place Philadelphia is proud to become the first theme park in the United States to join the Hidden Disabilities Sunflower program. This program is designed for guests with non-visible disabilities who need a little extra time, understanding, patience or assistance during their visit to Sesame Place. Guests will be able to request a Hidden Disabilities Sunflower wristband at designated locations inside the park when the program launches in 2025. The Hidden Disabilities Sunflower wristband will complement the existing accessibility programs at the park but does not offer additional special advantages or services.

At Sesame Place Philadelphia, we are committed to creating an environment where all guests feel welcome and accommodated, regardless of their abilities. You will find details about our accessibility offerings and services for physical, visual, hearing, autism, sensory needs, as well as information regarding food allergies on this page. Additionally, a comprehensive accessibility guide is available for download, to assist in planning your visit.

## HIDDEN DISABILITIES SUNFLOWER QUESTIONS

### Who can wear the Hidden Disabilities Sunflower?

Anyone can choose to wear the Sunflower, regardless of their disability. There is no qualifying list of disabilities. If you have a hidden disability and feel that you would benefit from wearing a Hidden

Disabilities Sunflower product, please do so.

**Where can I receive a Hidden Disabilities Sunflower wristband?**

Guests can request a complimentary Hidden Disabilities Sunflower-branded wristband inside the park at designated locations when the program launches in 2025.

**Do I have to pay for a Hidden Disabilities Sunflower wristband?**

No. The Sunflower wristband at Sesame Place Philadelphia will be complimentary for those who request one.

**Do I receive anything when I wear the Hidden Disabilities Sunflower?**

The Sunflower wristband signals to Ambassadors that the wearer has a non-visible disability and may need a little extra time, understanding, patience, or assistance. The Hidden Disabilities Sunflower program complements existing Accessibility Programs & Services at Sesame Place but does not offer any additional advantages or services. Guests who qualify may enroll separately in the park's existing Ride Access Program.

**Do I need to disclose my disability to get a Hidden Disabilities Sunflower wristband?**

There is no qualifying list of invisible disabilities – you simply choose to wear a Sunflower-branded wristband to indicate that you may need additional support, help, or simply a little more time.

You may find that people around you may ask what they can do to assist you, and you or your carer can use your Hidden Disabilities Sunflower-branded wristband to tell people who are aware of the Sunflower program about the additional help you may need.

**What if I don't want to disclose my disability?**

Guests are not required to disclose any personal information when requesting a Hidden Disabilities Sunflower wristband. The program is entirely voluntary, allowing guests to participate if they feel comfortable in doing so.

**Do I have to return the Hidden Disabilities Sunflower wristband when I leave the park?**

Guests who request a Sunflower wristband are welcome to keep the wristband and utilize it any place where the Sunflower is recognized: <https://hdsunflower.com/us/find-the-sunflower>