Accessibility Guide

Parking

Parking is available in front of the main entrance on a first come first service basis. Vehicles should display a disabled permit to the tollbooth employee.

First Aid

The First Aid station is located next to the Sesame Café. In case of an emergency, contact any park employee for assistance. An Emergency Medical Technician and/or registered nurse will staff the First Aid station.

Restrooms and Telephones

All Restrooms are wheelchair accessible. Companion restrooms are located at the First Aid station.

A public telephone is located outside the main entrance. A TTY/TTD phone is available for use inside the Welcome Center.

Show Scripts

Scripts are available for the shows. Scripts can be obtained at the Welcome Center.

Restaurants

All restaurants are accessible to guests with disabilities. An elevator is located in the Sesame Café and Elmo's Eatery for access to second level seating. Please see a culinary employee for any additional assistance.

Gift Shops

All gift shop locations are accessible to guests with disabilities. Please see a merchandise employee for any necessary assistance.

Theater Seating

All theaters have seating for guests with disabilities. An Entertainment employee is located at the entrance to the theater and can provide any necessary assistance. Access to the upper level of the "Elmo's World – Live" show, located in the Sesame Studio, can be gained by use of the ramp located behind Big Bird's Balloon Race.

WHEELCHAIR RENTAL AND USE

Limited quantities of wheelchairs and electric convenience vehicles are available on a first-come, first-serve basis. Wheelchair rental is located adjacent to Finder's Keepers, located just inside the main entrance, where both wheelchairs and ECV may be reserved. Please see a merchandise employee for details. Sesame Place encourages guests to bring their own wheelchairs.

All Sesame Place employees are trained to provide assistance to all our guests, which include helping a guest transferring to or from a wheelchair. However, they are not trained, and not permitted, to lift guests in and out of wheelchairs.

SERVICE ANIMALS

Guide dogs/service animals are permitted into Sesame Place. All service animals must remain on a leash or harness and may not be left unattended. Service animal behavior is the responsibility of the owner and will be asked to leave Sesame Place if their behavior becomes a threat to the safety of another guest or employee.

Service animals can be safely accommodated on the following rides and attractions:

- Big Bird's Court
- Monster Maze
- Sesame Playhouse
- Sand Castle Beach
- Sesame Neighborhood
- Sesame Studio
- Abby's Paradise Theater
- Monster Rock Theater
- 1-2-3 Smile With Me!
- Silly Sand Slides
- Big Bird's Balloon Race
- Flyin' Fish
- Grover's World Twirl
- Peek-A-Bug
- Sunny Day Carousel

Service animals may not enter any water attraction and cannot be safely accommodated on rides or attractions not listed above. Service animals are permitted in all restaurants and gift shops.

A majority of rides, attractions, and shows at Sesame Place have special accessible entrances. The following is a list of all activities with descriptions and directions to any special accessible entrances. Special accessible entrances may be used by our disabled guests and up to three other guests (except where noted). Guests with parties larger than four will need to have the remainder of their party wait in line.

On all rides, guests using wheelchairs will need to transfer themselves onto the ride. All Sesame Place employees are trained to provide assistance, which include steadying a guest transferring to or from a wheelchair. However, they are not trained, and not permitted, to lift guests in and out of wheelchairs.

Although not required, wristbands will be provided at the Welcome Center for all disabled guests. The wristbands allow for the disabled guest to be noticeable to our employees. It also allows the disabled guest and up to 3 additional guests in the party immediate entry and assistance on the attraction. In addition, guests will be given a Ride Admissions Policy sheet, which provides a list of rides that will outline accessibility based on the guest's needs.

Nets and Climb

Explore this three story high attraction by climbing nets, crawling through tunnels, and swinging on discs. There are eight different areas to enter/exit the attraction.

Restrictions: No height or age restriction for this attraction.

Special Accessible Entrance: Guests in wheelchairs may access the first level of the Nets and Climb by a ramp located behind Big Bird's Balloon Race.

Cookie Mountain

Children can climb a vinyl mountain. A small-carpeted slide is used to enter the mountain and assist in exiting.

Restrictions: Guests age 7 years old and younger. Adults may walk around the base but may not climb on the mountain.

Special Accessibile Entrance: Guests with disabilities may use the exit gate located at the slide area of the mountain after receiving permission from the ride host.

Ernie's Bed Bounce

A larger than life bouncy air mattress.

Restrictions: Children are separated into two age groups: children between the ages of 5 and 7 in one line and children 4 and under in another line. No adults or infants.

Special Accessible Entrance: Guests with disabilities may use the exit gate located at the entrance to the Bed Bounce after receiving permission from the ride host.

Big Bird's Balloon Race

A 40-foot high balloon tower ride that carries you up in one of eight balloon baskets - providing a bird's eye view of the park.

Restrictions: No hand-held infants. Children less than 42" tall must be accompanied by a supervising companion.

Special Accessibility Entrance: Guests with disabilities may use the exit gate located next to the operator's control booth after receiving permission from the ride operator.

Grover's World Twirl

A themed teacup ride that turns you 'round and 'round – as fast or as slowly as you want to go.

Restrictions: No hand-held infants. Children less than 42" must be accompanied by a supervising companion.

Special Accessibility Entrance: Guests with disabilities may use the exit gate located next to the operator's control booth after receiving permission from the ride operator.

An aerial spinning ride consisting of fourteen Flyin' Fish vehicles. Riders may raise and lower their fish with the push of a button.

Restrictions: No hand-held infants. Children less than 48" must be accompanied by a supervising companion.

Special Accessibility Entrance: Guests restricted by a wheelchair may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

Peek-A-Bug

The ride consists of one large caterpillar car which moves in all directions on a mechanical track.

Restrictions: No hand-held infants. Children less than 42" must be accompanied by a supervising companion.

Special Accessibility Entrance: Guests restricted by a wheelchair may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

Blast-Off

This "rocket ship" reaches a height of approximately 40 feet before bouncing back to Earth.

Restrictions: No hand-held infants. Children less than 42" must be accompanied by a supervising companion.

Special Accessibility Entrance: Guests restricted by a wheelchair may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

A 28-foot carousel ride with 30 horses and two benches that spin in a counter-clockwise direction. This ride is designed for all ages.

Restrictions: No hand-held infants. Children less than 42" must be accompanied by a supervising companion.

Special Accessibility Entrance: Guests restricted by a wheelchair may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator. Wheelchairs may be used on the ride platform itself. Please inform ride operator, so the entrance ramp may be accessed and proper accommodations can be met.

Elmo's Cloud Chaser

An aerial rotational swing ride.

Restrictions: No hand-held infants. Guests must be 36 inches tall to ride. Riders between 36" to 42" must ride with a supervising companion (at least 14 years old). To ride alone, riders must be 42" tall.

Special Accessibility Entrance: Guests restricted by a wheelchair may enter the line through a wheelchair accessible gate located at the entrance. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

Abby Cadabby's Treasure Hunt

Join Abby and her friends Elmo, Cookie, Grover, Rosita, and Oscar as they go on the hunt for clues to open the Island Treasure Chest. During the fun-filled journey, they meet a singing tree, a squawking toucan, and a rhythm rock and learn all about the adventure of reading! Abby Cadabby's Treasure Hunt is located in Abby's paradise theater.

Restrictions: None.

Special Accessibility Entrance: Theater opens approximately 15 minutes before show time. Guests with disabilities should enter through the main entrance to the theater. Seating for guests with disabilities is available. Theater hosts are located throughout the theater to assist.

Vapor Trail

A family roller coaster that sends you twisting and turning in all directions!

Restrictions: No hand-held infants. Riders must be 3 years of age or older. Children under 7 years of age must be accompanied by a supervising companion. Additional height restrictions are posted at the attraction.

Special Accessibility Entrance: Guests with disabilities may use the exit ramp located near Vapor Trail Photo after receiving permission from the ride host.

Big Bird's Rambling River

A gentle inner tube ride through a winding river filled with surprises. Guests are assisted onto tubes located at two separate entrances.

Restrictions: No hand-held infants.

Special Accessibility Entrance: Guests with disabilities may load onto a tube at the exit to the river ride. This area is located in front of the Sesame Seaport and can be accessed by a gate after receiving permission from the ride host.

Elmo Rocks!

Located in Monster Rock Theater, this show includes your favorite Sesame Street characters in our brand-new, "Elmo Rocks!" show!

Restrictions: None.

Special Accessibility Entrance: Theater opens approximately 15 minutes before show time. Guests with disabilities should enter through the main entrance to the theater. Seating for guests with disabilities is available. Theater hosts are located throughout the theater to assist.

Located in the Sesame Studio, Elmo explores the concept of dance in this interactive stage show. Join our lovable Muppet in this entertaining and educational look at the world as only Elmo can spin it.

Restrictions: None.

Special Accessibility Entrance: Theater opens approximately 15 minutes before show time. Guests with disabilities should enter through the main entrance to the theater. Seating for guests with disabilities is available. Theater hosts are located throughout the theater to assist.

The following rides must be accessed by stairwells and may include the carrying of a tube. Guests that need assistance in accessing these rides should go to the Welcome Center located at the entrance to Sesame Place. An Operations team member will discuss options for accessing these rides.

Bert and Ernie's Slip & Slide

Two twisting body flumes that empty into three feet of water.

Restrictions: No hand-held infants. Riders must be 42" or taller to ride. Single riders only, must sit or lie down feet first.

Count's Splash Castle

Interactive pool area with multiple water slides. Stairwells are not mandatory for enjoying this attraction.

Restrictions: For all ages. No hand-held infants permitted on slides.

Sesame Streak

One and two person tubes carry riders through a tunnel of twisting turns. Ride empties into three feet of water.

Restrictions: No hand-held infants. All riders must be 36" or taller to ride. Riders between 36"-42" must ride with a supervising companion. Riders between 42"-48" may ride alone or with an adult. Two adults may not ride together.

Four speed slides empty riders into three feet of water.

Restrictions: No hand-held infants. All riders must be 42" or taller to ride. Single riders only, must sit or lie down feet first.

Slimey's Chutes

One and two person tubes carry riders down a small waterslide. Ride empties into 2 ½ feet of water.

Restrictions: No hand-held infants. Two adults may not ride together.

Snuffy's Slides

Guests slide down one of two fully enclosed slides.

Restrictions: One rider at a time, ages 12 and under only.

Sky Splash

Giant raft-like tubes take up to six riders through water sprays, "sky pods", and water slides. Ride empties into three feet of water.

Restrictions: No hand-held infants. Up to six riders per tube, no more than four adults per tube.