

**SAN DIEGO** 

# RIDE ACCESSIBILITY GUIDE

# WELCOME TO SESAME PLACE SAN DIEGO!

This guide provides an overview of services and facilities available for guests with special needs who are visiting Sesame Place San Diego. We are committed to providing a safe and enjoyable environment to all guests.

Please visit Guest Services if you have any questions.



**PLEASE NOTE:** The information in this guide is subject to change without notice. Please visit Guest Services for current information on accessibility and services. You may also speak with an ambassador regarding accessibility prior to boarding a ride or attraction.

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# RIDE ACCESSIBILITY PROGRAM

Our Ride Accessibility Program matches the individual abilities of our guests to the requirements of each ride. The Ride Accessibility Program is designed to allow guests to fully participate in the enjoyment of our park while keeping in mind the safety requirements of our rides and attractions. The program was developed based on the requirements of the ride manufacturer and by evaluating the physical and mental attributes required to safely ride each ride. It is our policy to allow anyone to ride our rides and enjoy our attractions as long as they meet all these requirements and such that it does not present a potential hazard to the guest or to others.





#### **ENROLLING IN THE RIDE ACCESSIBILITY PROGRAM**

#### GUESTS WISHING TO USE THE RIDE ACCESSIBILITY PROGRAM MUST ENROLL AT GUEST SERVICES.

To enroll in the Ride Accessibility Program (RAP), we recommend filling out the Ride Accessibility Questionnaire before your arrival. This form can be found on our website in the Accessibility section.

No additional documentation is required to enroll the program. Bring the completed questionnaire to Guest Services. Once the form is validated, you will be enrolled in our Ride Accessibility Program. If applicable, a personalized list of rides and attractions will be provided to you on a RAP Sheet.

#### UTILIZING THE RIDE ACCESSIBILITY PROGRAM

# THE FOLLOWING PROCEDURES WILL BE OF ASSISTANCE WHEN UTILIZING OUR RIDE ACCESSIBILITY PROGRAM THROUGHOUT THE PARK:

- 1. Please enroll in our Ride Accessibility Program at the Guest Services counter where you will receive a list of the rides and attractions and the requirements for riding and enjoying each. Once you have enrolled in the RAP, you will be able to utilize the program.
- 2. Proceed to the ride entrance of the respective attraction with your RAP sheet and request a boarding time from the Aquatics leadership team member wearing blue at the white kiosks near the attraction entrances. These attractions include: Snuffy's Spaghetti Slides, Ernie's Twisty Turny Tunnels, Bert's Topsy Turvy Tunnels, Oscar's Rotten Rafts, Honker Dinger Dash, and Cookie's Monster Mixer. The time provided on your RAP sheet will be based on the current estimated wait time.
- 3. We suggest you take a moment to enjoy our other attractions throughout the park while you wait in the virtual queue system.
- 4. For our smaller attractions we ask that you proceed to the ride exit (marked with disabled access sign) and inform the team member that you wish to ride. You may be asked to wait 1-2 ride cycles prior to boarding.
- 5. Only the number of guests listed on the RAP sheet (Guest utilizing RAP and a maximum of 5 additional) are able to board with the guest needing special access. Other party members will be required to use the ride entrance.

**PLEASE NOTE:** The guest with the disability must ride in order for their party to take part in our Ride Accessibility Program.

## **GENERAL PARK INFORMATION**



#### **GUEST SERVICES**

Guest Services is located inside the park, near Sesame Souvenirs. Ambassadors can assist you with the following:

- Assistance with Season Passes
- Ticket upgrades
- Guides for guests with disabilities
- Enrollment in Ride Accessibility Program
- Lost parents
- General park information and assistance
- Lost and found

#### **ACCESSIBLE PARKING**

Accessible parking spaces are available directly in front of the main entrance. Vehicles should display an accessible parking permit to the tollbooth employee. Most spaces for guests with disabilities are accessible to vans. Spaces are limited and often sell out, so we recommend you arrive early. A wheelchair or an electric wheelchair can be arranged to be brought to your vehicle based upon availability by notifying a parking attendant upon your arrival.

#### **FIRST AID**

Our first aid station is located at the near the quiet rooms, behind the Sesame Souvenirs store. Emergency medical technicians are on staff at this station.

#### **FOOD ALLERGIES**

Sesame Place is committed to providing all guests with a safe and enjoyable dining experience. Allergy-friendly meals are offered at our dining locations. Guests with food allergies are encouraged to contact SPC-GuestCorrespondence@seaworld.com with any questions.

#### **FOOD POLICY**

No outside food, beverages, or coolers are allowed to be brought into Sesame Place, except you may bring a bottle of water or a refillable water bottle. Exceptions may be made for guests with special dietary needs, including food allergies and baby food/formula. Guest should contact SPC-GuestCorrespondence@seaworld.com 3 days prior to their visit to make accommodations for special dietary needs and exemptions to our outside food policy. Guest should contact Park Security or Guest Services when they arrive at the park for approval to bring in special dietary foods.

# SESAME PLACE SAN DIEGO ACCESSIBILITY GUIDE

# WHEELCHAIR & ELECTRONIC CONVENIENCE VEHICLE (ECV) RENTALS

Wheelchairs may be rented at the Rental Center, located just inside the main entrance. All Sesame Place ambassadors are trained to provide assistance to all our guests, which include helping a guest transferring to or from a wheelchair. However, they are not trained, nor permitted, to lift guests in and out of wheelchairs.

#### QUIET ROOMS

Guests in need of some quiet time and relief from sensory stimulation can utilize one of our two quiet rooms near our First Aid Station behind Sesame Souvenirs. These rooms have adjustable lighting and a comfortable seating area for guests to take a break. Quiet rooms are locked to ensure privacy for our guests. Guests who would like to use the quiet rooms can visit Guest Services to receive the code needed to enter.

#### **RESTROOMS**

Restrooms are wheelchair accessible. Family restrooms are located near the main entrance to the park. An assisted restroom is located on the North side of Sesame Souvenirs gift shop.

#### **FOOD LOCATIONS**

While dining at our food locations, please be aware that most venues offer window service. For any of our guests that cannot wait in long lines, are unable to access the ordering, please go straight to the cashier upon arrival and ask to speak with a supervisor for assistance. We also suggest you visit meal facilities during non-peak hours or ahead of meal-time so that you can be efficiently assisted and served.

#### **GIFT SHOPS**

Our gift shops are wheelchair accessible. Please ask any ambassador for assistance. 'Package Pickup', available at all gift shops, provides guests the opportunity to shop throughout Sesame Place and have their purchases sent to Package Pickup at the Stroller Building for retrieval later in the day.

#### **RIDES & SLIDES**

Sesame Place San Diego ambassadors can offer assistance steadying a guest transferring to or from a wheelchair. They may not lift or assist in lifting anyone using a wheelchair. All guests must be able to board a ride themselves or with help from a member of their party. The maturity level of any rider must be considered prior to riding.

#### **SERVICE ANIMALS**

Service animals are welcome at Sesame Place. Service animals are limited to dogs and miniature horses that have been individually trained to do work or perform task for the benefit of an individual with a disability. Service animals must remain on a leash or in a harness at all times, unless such leash or harness interferes with the service the animal is providing, or the handler is unable to use a leash or harness due to his/her special need.

Service animals are the responsibility of the owner and cannot be left unattended. Guests are responsible for the clean-up and for controlling their assistance animal's behavior. If, at any time, your service animal's behavior becomes a threat to the safety and well-being of other park guests, you will be asked to leave the premises.

#### "BREAK" AREA FOR SERVICE ANIMALS

All service animals must be housebroken. For your convenience, a Service Animal "Relief Area" is located outside the front gate of the park.

# **SENSORY IMPAIRMENTS & AUTISM**

#### SIGN LANGUAGE INTERPRETATION

Sesame Place is pleased to provide several options for our guests who may be deaf, hearing impaired, or require additional assistance for communication disabilities.

Qualified American Sign Language (ASL) interpreters are available upon request. We kindly ask that you request this service at least 14 business days prior to your visit.

Please contact us by calling (619-943-ELMO) or emailing (SPC-Guestcorrespondence@seaworld.com) with "ASL Interpreter Request" as the subject.

#### **SHOW SCRIPTS**

Other auxiliary aids are available, such as show scripts for select shows, and can be obtained at Guest Services.

#### **VISUAL IMPAIRMENTS**

If you need assistance during your visit, we can provide park guidance. We encourage you to request this service at least 14 business days prior to your visit. Please contact us by calling (619-943-ELMO) or via email (SPC-Guestcorrespondence@seaworld.com.

Every effort will be made to provide guidance with less than two (2) weeks' notice, depending on the availability of Ambassadors. Guests requesting this service will be contacted prior to their visit and specified guide times will be confirmed. The guide will be provided for the first two (2) hours of your visit

Guests who are blind or have limited/low vision must have someone (either a companion or Ambassador) read the ride instructions prior to boarding.

#### **GUESTS WITH AUTISM**

Sesame Place offers a complete Park Sensory Guide to assist families with children with autism in planning a day at Sesame Place. Please visit our website or Guest Services for more information or for a copy of our Park Sensory Guide.



# RIDE ACCESS INFORMATION



At Sesame Place, safety is the only consideration that takes precedence over fun! Thrill rides, by their very nature, create forces and speeds that may not be acceptable or tolerable to some guests and may cause injury to some riders with known or unknown pre-existing conditions.

Many rides incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. These systems may place restrictions on the ability of an individual to safely experience the ride. In general, you should ride only if you are in good health. Do not ride if you:

- Know or suspect you may be pregnant.
- Have high blood pressure, heart, neck or back problems.
- · Are prone to motion sickness.
- · Have recently underwent surgery.
- · Have any other medical condition that may be affected by the features of the ride.

You should not ride if you have any impairment or condition that would prevent the intended use of seating and safety restraints as provided or inability to follow any safety requirement.

In order to ride, guests must be able to:

- Maintain the proper riding position throughout the ride. (e.g. brace themselves upright in their seat, keeping their head upright and their back against the seatback, maintain postural control while seated in a tube or raft).
- Use the restraint device properly and be able to hold on tight and keep their hands, arms, legs, and feet down and inside the attraction at all times.
- Demonstrate a willingness and ability to comply with verbal and written rider requirements.
- The rider requirements and health restrictions are listed at the entrance of each ride.

Guests with casts or braces will be restricted from riding certain rides where the cast or brace may present a hazard to the guest or others. Please visit Guest Services for more information.

Sesame Place team members can offer assistance steadying a guest transferring to or from a wheelchair. They may not lift or assist in lifting anyone using a wheelchair. All guests must be able to board a ride themselves or with help from a member of their party.

#### **HEIGHT REQUIREMENTS**

Height requirements are posted at each attraction. All guests, including those using wheelchairs, must meet the height requirement.

#### CASTS, BRACES, AND WALKING BOOTS

Guests with a full arm cast (arm casts that extend above the elbow), certain types of forearm casts, full leg cast (casts that extend above the knee), braced arm cast, or braces between the legs may be restricted from riding certain rides and should refer to the Ride Information section of this guide for more information. Guests with walking boots and knee braces will be able to ride as long as the boot or brace fits comfortably into the ride unit.

#### PROSTHETIC DEVICES AND AMPUTATIONS

Guests with any type of prosthesis should ensure it is properly secured before riding any ride and should visit Guest Services to determine their specific ability to ride any ride.

#### **GUESTS OF EXCEPTIONAL SIZE**

In order to ride, all seatbelt, lap bars, and shoulder harnesses must be positioned and fastened properly. For water attractions, guests must be able to fit in tube and maintain proper riding position.

#### **RIDE ESCORTS**

Ride escorts may be required due to mechanical problems, weather conditions, or power interruption. If a ride escort is required, guests may need to negotiate stairs from the highest point of the ride and down steeply inclined catwalks or steps. Guests requiring assistance during the ride escort may be escorted last in order to expedite the ride escort process. Only one mobility-impaired guest may ride the attraction at one time, unless they are in the same family. Please inquire about specific procedures prior to boarding a particular attraction.

#### **OXYGEN TANKS AND CONCENTRATORS**

Due to the dynamics and certain characteristics of the rides, oxygen tanks are not permitted on any ride. Oxygen tanks are permitted in theaters, exhibits, and other enclosed facilities. Oxygen Concentrators may be permitted on certain rides as long as they can be secured and meet the loose article requirements for the particular ride.

BEFORE EXPERIENCING AN ATTRACTION PLEASE NOTE ALL SAFETY WARNINGS BOTH VERBAL AND WRITTEN FOR EACH RIDE.

#### **DEFINITIONS**

Every ride entrance lists height requirements and special instructions regarding the ride. Sesame Place uses the following terms:

- SUPERVISING COMPANION: A supervising companion is someone who physically and mentally meets all the requirements to ride the ride themselves and is 14 years of age or older.
- ACCOMPANIED BY: Whenever a guest needs accompaniment, the accompanying person must meet all the ride requirements, as well as be able to assist the guest. This includes helping the guests in the boarding and exiting of the ride, assisting the guest in maintaining postural control while riding, and assisting the guest downstairs, catwalks, or ladders in case of a ride escort.
- HAND-HELD INFANT: A hand-held infant is defined as a baby or toddler who is unable to take 3 unassisted steps to the ride or attraction independently and cannot maintain independent seated postural control. In addition, for water attractions all riders must fit properly into a US Coastguard approved Type II or Type III life vest where required.
- FUNCTIONING EXTREMITY: A functioning extremity is a limb over which a person has control. A prosthetic device is considered a functioning extremity.
- ABILITY TO HOLD ON OR BRACE: Ability to use one's arms to maintain a grasp on an assist bar and support one's body during normal and emergency procedures on a ride and to use one's legs to brace to maintain a seated position during the forces of the ride.

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#### **RIDERSHIP CRITERIA**

The ability for a guest with a disability to ride certain rides or attractions is evaluated criteria which may include manufacture's requirements and other safety considerations. Some of those may include the following:

- ABILITY TO MAINTAIN THE PROPER RIDING
   POSITION THROUGHOUT THE RIDE: The guest must
   have the body and spinal control to maintain the
   proper riding position throughout the ride without the
   aid of other people or devices and be able to maintain
   the proper riding position even during bumping or
   other characteristic movements of the ride.
- WEIGHT DISTRIBUTION TO ALLOW THE RESTRAINT DEVICE TO FUNCTION AS DESIGNED: The weight distribution of the guest's body must not interfere with any of the ride or attraction's safety and restraint devices as they were designed.
- CONTROL OF UPPER TORSO: INCLUDING HEAD AND NECK: The guest must have sufficient muscle control to support their head, neck and upper torso in the proper position during the ride or attraction's designed dynamic motions.
- ABILITY TO HOLD ON WITH ONE FUNCTIONING
   HAND: A functioning hand is an upper extremity or
   prosthesis with fingers that have the ability to grasp
   the restraint device and exhibits good grip control;
   the ability to brace and is strong enough to maintain
   the proper riding position throughout the duration of
   the ride.
- ABILITY TO HOLD ON WITH TWO FUNCTIONING HANDS: Ability to hold on with two functioning hands as described above.
- ABILITY TO HOLD ON WITH ONE FUNCTIONING
   ARM: A functioning arm is an upper extremity or
   prosthesis that has the ability to arm-grip the restraint
   device by wrapping the arm around the restraint
   device and is strong enough to allow the guest to
   maintain the proper riding position throughout the
   duration of the ride.
- ABILITY TO HOLD ON WITH TWO FUNCTIONING ARMS: Ability to hold on with two functioning arms as described above.
- ABILITY TO BRACE SELF WITH ONE FUNCTIONING LEG: Guest must have one functioning leg, natural or prosthetic, for bracing their body during the course of the ride or attraction.

- ABILITY TO BRACE SELF WITH TWO FUNCTIONING LEGS: Guest must have two functioning legs, natural or prosthetic, to be used for bracing their body during the course of the ride or attraction and maintaining balance when entering and exiting a ride or attraction.
- MINIMUM OF TWO FUNCTIONING EXTREMITIES:
   Guest must have a minimum of two functioning
   extremities, natural or prosthetic (two arms, two legs,
   or one arm and one leg), to brace themselves during
   the ride and assist in entering and exiting the ride or
   attraction.
- MINIMUM OF THREE FUNCTIONING EXTREMITIES:
   Guest must have a minimum of three functioning
   extremities, natural or prosthetic (two legs and an arm
   or two arms and a leg) to allow the guest to brace in a
   tripod manner during the ride.
- ABILITY TO ENTER AND EXIT THE RIDE WITHOUT ENDANGERING SELF OR OTHERS: Guest must be able to enter and exit the ride without jeopardizing themselves or others and to assist with their own evacuation, if necessary. This may include entering through an exit or having someone aid him or her in boarding. If a guest has to be lifted in and out of a ride unit, they must be accompanied by a supervising companion who is accustomed to doing this. For the safety of ride or attraction operators and the guest, our operators are instructed not to perform this function.
- APPROPRIATE OBSERVED CONDUCT: Guest must demonstrate appropriate observed conduct by indicating a willingness and ability to understand, participate in, and follow all rider requirements.
  Appropriate observed conduct may include but not be limited to, maintaining the proper riding position, attention to and compliance with safety instructions, proper use of restraints and safety equipment and a willingness to participate in the attraction.

In addition to the basic physical and mental requirements defined above, each ride is evaluated relative to specific temporary conditions which may prevent a guest from safely riding a particular ride. Some of the specific conditions evaluated include:

 Cervical collar or neck brace, Broken collar bone, Full arm cast, Braced arm cast, Lower arm cast, Full leg cast, Lower leg cast, Bilateral abduction leg casts (brace between legs), the suitability of safely carrying hand-held infants on each ride.

# INDIVIDUAL RIDE INFORMATION

The following descriptions are designed to give you information on the type of actions caused by various rides along with their unique physical restrictions. If you enrolled in the Ride Accessibility Program, follow the directions listed under each ride below.







## **ABBY'S PARADISE POOL**

A magical place to cool off, splash around, and relax by the sparkling waterfall at this peaceful, resort style pool. Water depth is 3 feet 6 inches.

**RIDE ACCESS:** Guests using wheelchairs may use the accessibility chair to enter and/or exit the river. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guest that are under 42 inches are recommended to wear a life vest. Children should be supervised at all times.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of this attraction, shall not ride.

**PHYSICAL RESTRICTIONS:** In order to access Abby's Paradise Pool, guests must meet the following criteria previously defined: Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (3\*, 12\*, and 13\*). Full or braced arm casts, full and lower leg casts, or brace between legs are not permitted. Pad recommended for wrist or forearm casts. Pad required if exposed metal on prosthetic devices.



#### **BERT'S TOPSY TURVY TUNNELS**

Grab your best buddy for a splish-splashing tube ride down one of the three 60-foot water slides. Bert's Topsy Turvy Tunnels has two enclosed slides and one open-air slide that will have you laughing all the way down this splashy water ride. Catch pool depth is 3 feet, 6 inches.

**RIDE ACCESS:** Guests using wheelchairs will need to transfer from their wheelchair to ascend the steps. Guests will need to be able to position themselves appropriately to ride each slide and exit catch pool (3 feet, 6 inches in depth). Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guest under 42" tall must be accompanied by a supervising companion (14 years of age or older). Guest under 48" tall must wear a life vest. Infants who cannot walk on their own are not permitted.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride. Tube maximum load should not exceed 300 pounds or 400 pounds in a two-person tube.

**PHYSICAL RESTRICTIONS:** In order to ride Bert's Topsy Turvy Tunnels, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, control of upper torso – including head and neck, ability to grip tube handle with one functioning hand, ability to brace self with one functioning leg, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1, 3, 4, 8, 12, and 13). Full or braced arm casts, full and lower leg casts, or brace between legs are not permitted. Pad required for wrist or forearm casts and exposed metal on prosthetic devices.



#### **BIG BIRD'S BEACH**

Catch a wave at Big Bird's Beach – our family-friendly wave pool surrounded by a sandy beach. Splash around and float on man-made waves in 500,000 gallons of water, making Big Bird's Beach one of the largest wave pools in Southern California. Everyone will have a "swell" time in this attraction! Water depth is 0-6 feet.

**RIDE ACCESS:** Guests using wheelchairs may enter through the zero-depth entry or accessibility steps located on the east section of the pool. To access Big Bird's Beach, guests must transfer themselves out of their chair to access the pool. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests under 48 inches must wear a life vest and guests under 42 inches must be accompanied by an adult. Weak or non-swimmers should not go beyond posted black line. Weak swimmers and non-swimmers are recommended to wear a lifevest. Only U.S. Coast Guard approved type II and type III life vests are permitted in Sesame Place.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of this attraction, may not ride.

**PHYSICAL RESTRICTIONS:** In order access Big Bird's Beach, guests must meet the following criteria previously defined: Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (3\*, 12\*, and 13\*). Full or braced arm casts, full and lower leg casts, or brace between legs are not permitted. Pad recommended for wrist or forearm casts. Pad required if exposed metal on prosthetic devices.

(\*An accompanying supervising companion may assist if they fit the criteria for the category and will only be permitted in water up to mid-chest height while sitting.)



#### **BIG BIRD'S RAMBLING RIVER**

Grab a tube and enjoy this relaxing, fun-filled water adventure through bubbling, swirling waters and splashy waterfalls. Float along our 1,250-foot lazy river in a single or double tube. Big Bird's Rambling River is the perfect place for the whole family to unwind and enjoy the view! Five entry and exit stair sets and a lift allow easy access to this attraction.

**RIDE ACCESS:** Guests using wheelchairs may use the accessibility chair to enter and/or exit the river. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Lifevest recommended for any guest under 42 inches. Handheld infants are not allowed in Big Bird's Rambling River.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this attraction or prevent the normal use of this attraction, may not ride.

**PHYSICAL RESTRICTIONS:** In order to ride Big Bird's Rambling River, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 12, and 13). Braced arm casts, full and lower leg casts, or brace between legs are not permitted. Pad recommended for wrist, full arm casts. Pad required for exposed metal on prosthetic devices.

(\*An accompanying supervising companion may assist if they fit the criteria for the category.)



#### **COOKIE'S MONSTER MIXER**

Climb aboard this four-person raft and get ready for a monstrously good time! This 6-story family raft ride sends you on a swirling, swishing, splashing adventure before dropping you through a giant funnel of fun for a final splashdown! Exit splash pool is 36 inches deep.

**RIDE ACCESS:** Guests using wheelchairs will need to transfer from their wheelchair to ascend the steps. Guests will need to be able to position themselves appropriately to ride each slide and splash pool (36" inches in depth). Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests must be at least 48 inches to ride Cookie Monster Mixer.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who know or suspect that may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, shall not ride. Tube maximum load should not exceed 700 pounds for a clover leaf tube.

**PHYSICAL RESTRICTIONS:** In order to ride Cookie Monster Mixer, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, control of upper torso – including head and neck, ability to hold on with one functioning hand, ability to brace self with one functioning leg, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1, 3, 4, 8, 12, and 13). Full or braced arm casts, full and lower leg casts, or brace between legs are not permitted. Pad required for wrist or forearm casts and exposed metal on prosthetic devices.



#### **ELMO'S SILLY SAND SLIDES**

Our youngest guests will love this colorful, hands-on water adventure with 6 slippery slides and lots of splashy fun. Pool depth varies from 0-2 feet.

**RIDE ACCESS:** Guests will need to be able to position themselves appropriately on the slide and exit pool. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Riders must be under 48" to ride. Children should be supervised at all times.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of this attraction, shall not ride.

**PHYSICAL RESTRICTIONS:** In order to ride Elmo's Silly Sand Slides, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, control of upper torso – including head and neck, ability to hold on with one functioning arm, ability to brace self with one functioning leg, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1, 3, 6, 8, 12, and 13). Full or braced arm casts, full and lower leg casts, or brace between legs are not permitted. Pad required for wrist or forearm casts and exposed metal on prosthetic devices.



#### **ERNIE'S TWISTY TURNY TUNNELS**

Choose between three 60-foot slides and get ready for a tubular adventure! Ernie's Twisty Turny Tunnels has two enclosed slides and one open-air slide that will take you on an exciting ride with a splashy ending! Catch pool is 3 feet, 6 inches deep.

**RIDE ACCESS:** Guests using wheelchairs will need to transfer from their wheelchair to ascend the steps. Guests will need to be able to position themselves appropriately to ride each slide and exit catch pool (3 feet, 6 inches in depth). Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guest under 42" tall must be accompanied by a supervising companion (14 years of age or older). Guest under 48" tall must wear a life vest. Infants who cannot walk on their own are not permitted.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride. Tube maximum load should not exceed 300 pounds or 400 pounds for a two-person tube.

**PHYSICAL RESTRICTIONS:** In order to ride Ernie's Twisty Turny Tunnels, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, control of upper torso – including head and neck, ability to grip tube handle with one functioning hand, ability to brace self with one functioning leg, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1, 3, 4, 8, 12, and 13). Full or braced arm casts, full and lower leg casts, or brace between legs are not permitted. Pad required for wrist or forearm casts and exposed metal on prosthetic devices.



#### HONKER DINGER DASH

It's time for some furry competition! Grab a mat and challenge your friends and family to an exciting dash to the finish! This fun-filled water slide has 6 lanes to choose from so everyone can get in on the family-friendly action. Start off in an enclosed tunnel with a 180-degree turn and then enjoy the thrilling race down these colorful water slides!

**RIDE ACCESS:** Guests using wheelchairs will need to transfer from their wheelchair to ascend the steps. Guests will need to be able to position themselves appropriately to ride each slide and exit catch pool (9 inches in depth). Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests must be at least 42 inches to ride Honker Dinger Dash.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of this attraction, shall not ride.

**PHYSICAL RESTRICTIONS:** In order to ride Honker Dinger Dash, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, control of upper torso – including head and neck, ability to hold on with two functioning hands, ability to brace self with one functioning leg, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1, 3, 5, 8, 11, 12, and 13). Full, wrist, forearm, or braced arm casts, full and lower leg casts, or brace between legs are not permitted. Pad required for exposed metal on prosthetic devices.



#### **OSCAR'S ROTTEN RAFTS**

Climb aboard a family-size raft and share a grouchy good time sliding down a watery path with long twists and turns. Oscar's Rotten Rafts allows up to four people at a time to enjoy this water ride together. Don't "scram" before you check out this water slide! Splash pool is 24 inches deep.

**RIDE ACCESS:** Guests using wheelchairs will need to transfer from their wheelchair to ascend the steps. Guests will need to be able to position themselves appropriately to ride each slide and exit splash pool (24" inches depth). Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests must be at least 42 inches to ride Oscar's Rotten Rafts.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride. Tube maximum load should not exceed 1000 pounds.

**PHYSICAL RESTRICTIONS:** In order to ride Oscar's Rotten Rafts, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, control of upper torso – including head and neck, ability to hold on with two functioning hands, ability to brace self with one functioning leg, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1, 3, 5, 8, 12, and 13). Full or braced arm casts, full and lower leg casts, or brace between legs is not permitted.



#### SNUFFY'S SPAGHETTI SLIDES

Swoosh down one of six different, 60-foot-long body slides straight into a splashy ending. Snuffy's Spaghetti Slides has four enclosed and two open-air water slides that will take you on an exciting ride that ends in a splash pool. Catch pool is 3 feet, 6 inches deep.

**RIDE ACCESS:** Guests using wheelchairs will need to transfer from their wheelchair to ascend the steps. Guests will need to be able to position themselves appropriately to ride each slide and exit catch pool (3 feet, 6 inches in depth). Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests must be at least 42 inches to ride Snuffy's Spaghetti Slides. Guests under 48 inches must wear a lifevest.

**RIDE RESTRICTIONS:** For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride. Slide maximum load should not exceed 300 pounds.

**PHYSICAL RESTRICTIONS:** In order to ride Snuffy's Spaghetti Slides, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, control of upper torso – including head and neck, ability to grip tube handle with one functioning hand, ability to brace self with one functioning leg, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1, 3, 4, 8, 12, and 13). Full or braced arm casts, full and lower leg casts, or brace between legs is not permitted. Pad required for wrist or forearm casts and exposed metal on prosthetic devices.



#### THE COUNT'S SPLASH CASTLE

The Count's Splash Castle is a multi-level, interactive, water-play attraction featuring multiple water slides and loads of hands-on fun with slides, hoses, jets, geysers, and more! For even more splashy fun, a 500-gallon bucket drops water on everyone below. There are countless ways to get soaked – ah ah ah! Water depth is 0-12 inches.

**RIDE ACCESS:** Guests using wheelchairs will be able to access the area surrounding Count's Splash Castle. The actual funhouse will require guests in wheelchairs to transfer from their wheelchair to ascend the steps. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Children under 42 inches must be supervised at all times. Children under 42 inches are recommended to wear a lifevest on the slides. Handheld infants may only experience the bottom level of Count's Splash Castle and are not permitted to ride the slides.

**RIDE RESTRICTIONS:** The Count's Splash Castle Slides: For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride. Maximum load should not exceed 300 pounds.

**PHYSICAL RESTRICTIONS:** In order to access Count's Splash Castle Slides, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 12\*, and 13\*). Pad required for wrist or forearm casts and exposed metal on prosthetic devices.

(\*An accompanying supervising companion may assist if they fit the criteria for the category)



#### **ABBY'S FAIRY FLIGHT**

A sprinkle of magic from Abby Cadabby's wand will send you flying around and around on this family swing ride themed after everyone's favorite fairy-in-training. It's a magical adventure the whole family will enjoy.

**RIDE ACCESS:** Guests using wheelchairs will be able to access the swings. The attraction will require guests in wheelchairs to transfer from their wheelchair to the swing. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guest must be 36" tall to ride, guest under 42 inches must be accompanied by a supervising companion (14 years of age or older).

**RIDE RESTRICTIONS:** Abby's Fairy Flight: For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride. Maximum load should not exceed 221 pounds.

**PHYSICAL RESTRICTIONS:** In order to access Abby's Fairy Flight, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 4\*,12\*, and 13\*). Guests with any type of prosthetic device should ensure it is properly secured and will remain in place despite the forces of the ride.

(\*An accompanying supervising companion may assist if they fit the criteria for the category)



#### **COOKIE CLIMB**

Get carried away in a cloud of cookie crumbs as you pull yourself to the top of our Cookie Monster-themed towers and then hang on tight for a giggling good ride back down!

**RIDE ACCESS:** Guests using wheelchairs will be able to access the seats. The attraction will require guests in wheelchairs to transfer from their wheelchair to the chair. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guest must be 38 inches tall to ride. Guests under 48 inches tall must ride with a supervising companion (at least 14 years old).

**RIDE RESTRICTIONS:** Cookie Climb: For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride. Maximum load should not exceed 200 pounds.

**PHYSICAL RESTRICTIONS:** In order to access Cookie Climb, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 4\*, 8\*, 12\*, and 13\*). Guests with any type of prosthetic device should ensure it is properly secured and will remain in place despite the forces of the ride. Those wearing full arm casts, full leg casts, or neck braces must not ride. Guests with a double leg amputation above the knee must not ride unless a well secured prosthetic device is in place. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride.



#### **ELMO'S ROCKIN' ROCKETS**

Hop in one of Elmo's rocket ships as they fly up, down, and all around on an imaginary trip through outer space.

**RIDE ACCESS:** Guests using wheelchairs will be able to access the rockets. The attraction will require guests in wheelchairs to transfer from their wheelchair to the rocket. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests less than 48 inches must be accompanied by a supervising companion, 14 years of age or older. Small children must demonstrate the ability to walk unassisted.

**RIDE RESTRICTIONS:** Elmo's Rockin' Rockets: For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride. Maximum load should not exceed 275 pounds.

**PHYSICAL RESTRICTIONS:** In order to access Elmo's Rockin' Rockets, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 4\*, 8\*, 12\*, and 13\*). Those wearing full arm casts, full leg casts, or neck braces must not ride. All other casts must fit comfortably inside the ride unit. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands as long as the guests' lower extremities are sufficiently strong enough to maintain the proper riding position.



#### **ROSITA'S HARMONY HILLS**

Climb, crawl, and create beautiful "Música" as you play on the rolling green hillsides of Rosita's Harmony Hills!

**RIDE ACCESS:** Guests using wheelchairs will be able to access the play area. Guests may need assistance from a member of their party on this attraction.

**HEIGHT RESTRICTIONS:** This attraction is recommended for guests 5 years old and younger accompanied by a supervising companion.

**RIDE RESTRICTIONS:** For your safety, shoes must be worn at all times.

PHYSICAL RESTRICTIONS: None.



#### **RUB-A-DUB SUB**

Buckle up and get ready for a bubbly adventure aboard Ernie's toy submarine. The S.S. Duckie goes around and around both forward and backward, bringing smiles to everyone on board!

**RIDE ACCESS:** Guests using wheelchairs will be able to access the submarine. The attraction will require guests in wheelchairs to transfer from their wheelchair to the submarine. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests must be 36 inches tall or accompanied by a supervising companion (at least 14 years old) to ride. Hand-held infants are not permitted to ride.

**RIDE RESTRICTIONS:** Rub-A-Dub Sub: For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride.

**PHYSICAL RESTRICTIONS:** In order to access Rub-A-Dub Sub, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 4\*, 8\*, 12\*, and 13\*). Guests with a double leg amputation cannot ride unless a well-secured prosthetic device is in place. Guests with a double hand amputation cannot ride. Riders with any type of prosthetic device must ensure it is secured and will remain in place during the ride.



#### **SESAME STREET SOAR & SPIN**

Choose your favorite furry friend's balloon and get ready to go up high on the Sesame Street Soar & Spin! Parents and kids get a bird's-eye view of the whole park as they soar and spin atop this lively family ride.

**RIDE ACCESS:** Guests using wheelchairs will be able to access the balloons. The attraction will require guests in wheelchairs to transfer from their wheelchair to the balloon. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests less than 42 inches tall must be accompanied by a supervising companion, 14 years of age or older. Small children must demonstrate the ability to walk unassisted.

**RIDE RESTRICTIONS:** Sesame Street Soar N' Spin: For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride.

**PHYSICAL RESTRICTIONS:** In order to access Sesame Street Soar N' Spin, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 4\*, 8\*, 12\*, and 13\*). Guests wearing full arm casts or neck braces must not ride. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic device is in place.



#### **SUNNY DAY CAROUSEL**

The Sunny Day Carousel is a cute, colorful, classic ride that's perfect for everyone who likes a good go-round.

**RIDE ACCESS:** Guests using wheelchairs will be able to access the carousel. The attraction allows guest to stay seated in their wheelchair using the accessibility bench. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guests must be 42" tall to ride or accompanied by a supervising companion, 14 years of age or older, and be seated on a horse in the center row. The supervising companion must stand next to the horse in the center. Handheld infants are only permitted to ride on the bench seats.

**RIDE RESTRICTIONS:** Sunny Day Carousel: For your safety, you should ride only if you are in good health. Guests who have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride.

**PHYSICAL RESTRICTIONS:** In order to access Sunny Day Carousel, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 4\*, 12\*, and 13\*). Guests must be able to grip with one functioning hand and have the ability to straddle to ride a horse.



#### SUPER GROVER'S BOX CAR DERBY

Super Grover's great box car race is about to begin! This family-friendly coaster is full of fun hills, big turns, and mini-dives. This action-packed race is the perfect first steel roller coaster for kids and adults!

**RIDE ACCESS:** Guests using wheelchairs will be able to access the train. The attraction will require guests in wheelchairs to transfer from their wheelchair to the train. Guests may need assistance from a member of their party to complete this process.

**HEIGHT RESTRICTIONS:** Guest must be 38 inches tall to ride. Riders between 38 inches to 41 inches must ride with a supervising companion (at least 14 years old).

**RIDE RESTRICTIONS:** Super Grover's Box Car Derby: For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of these attractions, may not ride.

**PHYSICAL RESTRICTIONS:** In order to access Super Grover's Box Car Derby, guests must meet the following criteria previously defined: Ability to maintain the proper riding position throughout the ride, Control of upper torso – including head and neck, ability to enter and exit the ride without endangering self or others and appropriate observed conduct (1\*, 3\*, 4\*, 8\*, 12\*, and 13\*). Guests wearing full arm casts, full leg casts, or neck braces must not ride. Guests must be able to grip with one functioning hand and brace with one functioning leg or grip with two functioning hands to ride. Guests with a double leg amputation above the knee must not ride unless a well-secured prosthetic device is in place.

# **SHOW ACCESS INFORMATION**

The Sesame Street Theater has seating for guests with disabilities. An Entertainment ambassador is located at the entrance to the theater and can provide any necessary assistance. For your convenience, guests that are using a stroller as a wheelchair, you may visit Guest Services to obtain a tag to clearly mark your stroller. This will assist our team in identifying the use of your stroller to be allowed into the theater.





#### **WELCOME TO OUR STREET!**

Elmo, Abby, Grover, Rosita, and Cookie Monster want to put on a show to welcome their new friends to Sesame Street but can't decide what kind it should be. From a dance show to a magic show to a cookie show, everyone has a different idea of how to welcome their friends. With the help of DJ Dani, our Sesame Street friends realize that by working together, they can put on the biggest, most spectacular welcome show of all in the Sesame Street Theater!

**RESTRICTIONS:** None.

**SPECIAL ACCESSIBILITY ENTRANCE:** Guests using wheelchairs will be able to access the theater. Guest can view the show from the ground level entrance at the accessible seating in the front of the stage on both sides of the theater.





#### SESAME STREET PARTY PARADE

This colorful, energetic parade will get the whole family dancing along Sesame Street! The parade features fantastic floats and high energy music that will make you want to clap your hands to the music, stomp your feet to the beat, jump in, jump out, shake it all about! The AWARD-WINNING Sesame Street Party Parade features familiar contemporary tunes as well as Sesame Street favorites, plus performers jumping rope, hula hooping, and moving & grooving with their Sesame Street friends. It's a parade that's sure to get everyone in the mood for a party!

**RESTRICTIONS:** None.

**SPECIAL ACCESSIBILITY ENTRANCE:** Guests using wheelchairs will be able to access the parade viewing. Guest can view the parade from the ground level positions throughout the park on the parade route.



# FOR MORE INFORMATION CONNECT WITH US ONLINE







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